# 2023-04-19 Meeting agenda/notes

### Date

19 Apr 2023

### Attendees

- Scott Newman -
- Dawn Martin
- Tim Cotter
- Peat Biby
- Jennifer Chu
- Scott SilversMark Millsap (8:20)

### Goals

• Provide forum for membership issues to be raised, discussed, and resolved

### Discussion items

| Time | Item  | Who | Notes   |
|------|---|-----|---|
|      | Role call   |     |   |
|      | Approve minutes of last meetings                    |     | <ul> <li>Do we have minutes from December (Jen Barlev said Jennifer Chu might have them?)? No minutes</li> <li>Approve January minutes - approved</li> <li>Approve March minutes - approved</li> </ul>  |
|      | April Board/May General<br>Membership Meeting Items |     | Charts for March (s/b a/o March 31, actually a/o April 10) - 152.2 FTE (down from 155.2)  |
|      | Wild Apricot Data Review                            |     | Resumption of efforts to validate Waiver, Slack, August, and WA data (Needs admin access in WA - Scott N. will research) RFID for building and tool access vs. Phone App  |
|      | Open House Hosts/Tour Guides                        |     | <ul> <li>Please consider helping out with this important task.</li> <li>We have regular Open House hosts in Leesburg (Jennifer Chu) and Purcellville (Stosh Kowalski), but sometimes they need backup/relief.</li> <li>If you are interested, you can attend the regular Open Houses in both locations to get comfortable with the requirements</li> <li>Draft Tour Outline: https://docs.google.com/document/d/16Tamq4JB4TTy9_PSQmFr0K1ga91xH_DKkflrPxTiJLl/edit?usp=sharing, please Comment/Suggest</li> <li>Mention in Newsletter</li> <li>Typical Open House questions - New members wanting open classes,</li> <li>Tour Outline hardcopy for the spaces</li> <li>QR codes for tools (usage)</li> <li>Peat and Jen. (Stosh out until May) Keith Sampson (out Jan &amp; Feb, Scott will check up on him), Mark willing to pitch in.</li> <li>Jody Smith and Anthony Lesink and Diane Painter as emergency subs</li> <li>Scott will make announcements for additional volunteers</li> </ul> |
|      | New Member Orientation<br>Instructors               |     | <ul> <li>Please consider helping out with this important task.</li> <li>We have a regular instructors, but sometimes need backup/relief.</li> <li>If you are interested, please sign up for and attend the regularly scheduled New Member Orientations.</li> <li>Research contacting NMO registrants to determine class interests.         <ul> <li>Jen B &amp; Jen C. Saadiq (moving?)</li> <li>Peat willing to step up. Dawn Martin willing to help.</li> <li>NMO in-person vs. live</li> <li>One on one NMO</li> <li>WA list of members w/out NMO</li> <li>Can WA signup auto-schedule NMO and add Slack invite and August access? Cause new members to land at a page of instructions.</li> <li>Updated NMO slides</li> </ul> </li> <li>Schedule June dates         <ul> <li>Next regular schedule is June 12 (Mark) and 26 (Peat), in person - will discuss in May</li> </ul> </li> </ul>  |

| Vice-Chair Position                   | <ul> <li>Please consider helping out with this important task.</li> <li>I am looking for someone to help share the load of the Membership Chair.</li> <li>Requires the ability to commit to some amount of time on an almost daily (or every other day) basis to learn and help manage the operations of this committee</li> <li>No experience necessary, I am willing to train the right candidate</li> </ul> |
|---------------------------------------|--|
| New Member Liaison Program            | <ul> <li>Who is leading? Squirrl</li> <li>Who are liaisons?</li> <li>Tracking?</li> <li>Status?</li> <li>NMO updates - Scott</li> </ul>  |
| Onboarding/Offboarding process        | Current process? Jen C onboards sends Slack invite Sends welcome email Adds to spreadsheet to make sure multiple people know status Offboard Deactivate Slack WA access Google access  How are August and Slack deactivations currently handled? - John Dubelko/IT Committee are handling these now.   |
| Email monitoring                      | Who is handling which duties? New member onboarding - Jen C Prospective new members - Hire a maker - Brainstorm on possible approaches Form based inquiries from the website (Google forms, email subject tags, etc) Assign volunteers in lanes (multiple per lane, with mentorship) David Lang no longer active - remove from info@   |
| membership@makersmiths.org<br>account | <ul> <li>Who has access to this? Mark Millsap and Michael James.</li> <li>How is it presently used? Not presently used. (confirm)</li> <li>Open to any ideas for its use.</li> </ul>   |
| Schedule Next Meeting                 | Normal schedule would be: May 10, 2023 at 7PM (Adjourn 8:40)   |

## Action items

| Post in #volunteers_needed - Scott Newman |
|---|
| Research Post Join-Us landing page        |
| Add next meeting to Calendar              |