# 2023-05-10 Meeting agenda/notes

#### Date

10 May 2023

## Attendees

- Scott Newman
- John Dubelko
- Tim Cotter
- Mark R Millsap
- Dawn MartinAdam "Squirrl" McClintock

#### Goals

• Provide forum for membership issues to be raised, discussed, and resolved

#### Discussion items

Time	Item	Who	Notes
	Role call		
	Approve minutes of last meetings		Approve April minutes - Approved as presented
	May Board/June General Membership Meeting Items		Charts for March (s/b a/o March 31, actually a/o April 10) - 152.2 FTE (down from 155.2)
	Wild Apricot Data Review		<ul> <li>Resumption of efforts to validate Waiver, Slack, August, and WA data (Needs admin access in WA - Scott N. will research)</li> </ul>
	Open House Hosts/Tour Guides		<ul> <li>Please consider helping out with this important task.</li> <li>We have regular Open House hosts in Leesburg (Jennifer Chu) and Purcellville (Stosh Kowalski), but sometimes they need backup/relief.</li> <li>If you are interested, you can attend the regular Open Houses in both locations to get comfortable with the requirements</li> <li>Draft Tour Outline: https://docs.google.com/document/d /16Tamq4JB4TTy9_PSQmFr0K1ga91xH_DKkflrPxTiJLl/edit?usp=sharing, please Comment/Suggest</li> <li>Mention in Newsletter</li> <li>Typical Open House questions - New members wanting open classes,</li> <li>Tour Outline hardcopy for the spaces</li> <li>QR codes for tools (usage)</li> <li>Peat and Jen. (Stosh out until May) Keith Sampson (out Jan &amp; Feb, Scott will check up on him), Mark willing to pitch in.</li> <li>Jody Smith and Anthony Lesink and Diane Painter as emergency subs</li> <li>Scott will make announcements for additional volunteers</li> </ul>
	New Member Orientation Instructors		<ul> <li>Please consider helping out with this important task.</li> <li>We have a regular instructors, but sometimes need backup/relief.</li> <li>If you are interested, please sign up for and attend the regularly scheduled New Member Orientations.</li> <li>Research contacting NMO registrants to determine class interests.         <ul> <li>Jen B &amp; Jen C. Saadiq (moving?)</li> <li>Peat willing to step up. Dawn Martin willing to help.</li> <li>NMO in-person vs. live</li> <li>One on one NMO</li> <li>WA list of members w/out NMO</li> <li>Can WA signup auto-schedule NMO and add Slack invite and August access? Cause new members to land at a page of instructions.</li> <li>Updated NMO slides</li> </ul> </li> <li>NMO link on Mobile links to January Slides - See Tim Cotter for details.</li> <li>Schedule June dates         <ul> <li>Next regular schedule is June 12 (Mark) and 26 (Peat), in person - will discuss in May</li> </ul> </li> </ul>

Vice-Chair Position	<ul> <li>Please consider helping out with this important task.</li> <li>I am looking for someone to help share the load of the Membership Chair.</li> <li>Requires the ability to commit to some amount of time on an almost daily (or every other day) basis to learn and help manage the operations of this committee</li> <li>No experience necessary, I am willing to train the right candidate</li> </ul>
New Member Liaison Program	<ul><li>NMO updates - done,</li><li>Status? No hits yet.</li></ul>
Onboarding/Offboarding process	<ul> <li>Current process?</li> <li>Jen C onboards</li> <li>sends Slack invite</li> <li>Sends welcome email</li> <li>Adds to spreadsheet to make sure multiple people know status</li> <li>Offboard - Scott N.</li> <li>Process as documented in Membership SOP</li> </ul>
Email monitoring	Who is handling which duties? New member onboarding - Jen C Prospective new members - STILL NEED VOLUNTEERS HERE Hire a maker - STILL NEED VOLUNTEERS HERE Brainstorm on possible approaches Form based inquiries from the website (Google forms, email subject tags, etc) Assign volunteers in lanes (multiple per lane, with mentorship) I think this makes the most sense as a starting point for current conditions, thoughts? Scheduled duty?
membership@makersmiths.org account	<ul> <li>Who has access to this? Mark Millsap and Michael James.</li> <li>How is it presently used? Not presently used. (confirm)</li> <li>Open to any ideas for its use.</li> </ul>
Schedule Next Meeting	Normal schedule would be: June 14, 2023 at 7PM

### Action items

Post in #volunteers_needed - Scott Newman
Research Post Join-Us landing page
Add next meeting to Calendar
NMO link on Mobile links to January Slides - See Tim Cotter for details.