# 2023-06-14 Meeting agenda/notes

#### Date

14 Jun 2023

## Attendees

Scott Newman

Adam "Squirrl" McClintock

#### Goals

• Provide forum for membership issues to be raised, discussed, and resolved

# Discussion items

Time	Item	Who	Notes
7:07	Role call		
	Approve minutes of last meetings		Approve May minutes - approved as presented
	June Board/July General Membership Meeting Items		Charts for May
	Wild Apricot Data Review		<ul> <li>Resumption of efforts to validate Waiver, Slack, August, and WA data (Needs admin access in WA - Scott N. has made some headway with the API)         <ul> <li>Dream: Creation of member creates Slack invite, sends welcome email, lists upcoming NMOs, etc.</li> </ul> </li> </ul>
	Open House Hosts/Tour Guides		<ul> <li>Please consider helping out with this important task.</li> <li>We have regular Open House hosts in Leesburg (Jennifer Chu) and Purcellville (Stosh Kowalski), but sometimes they need backup/relief.</li> <li>If you are interested, you can attend the regular Open Houses in both locations to get comfortable with the requirements</li> <li>Draft Tour Outline: https://docs.google.com/document/d /16Tamq4JB4TTy9_PSQmFr0K1ga91xH_DKkflrPxTiJLl/edit?usp=sharing, please Comment/Suggest</li> <li>Mention in Newsletter</li> <li>Typical Open House questions - New members wanting open classes,</li> <li>Tour Outline hardcopy for the spaces</li> <li>QR codes for tools (usage)</li> <li>Peat and Jen. (Stosh out until May) Keith Sampson (out Jan &amp; Feb, Scott will check up on him), Mark willing to pitch in.</li> <li>Jody Smith and Anthony Lesink and Diane Painter as emergency subs</li> <li>Scott will make announcements for additional volunteers</li> </ul>
	New Member Orientation		<ul> <li>Schedule July dates <ul> <li>Next regular schedule is July 10 and 24 online - will discuss in June</li> </ul> </li> <li>Additional Volunteers wanted <ul> <li>Please consider helping out with this important task.</li> <li>We have a regular instructors, but sometimes need backup/relief.</li> <li>If you are interested, please sign up for and attend the regularly scheduled New Member Orientations.</li> </ul> </li> <li>Can WA signup auto-schedule NMO and add Slack invite and August access? Cause new members to land at a page of instructions.</li> </ul>
	Vice-Chair Position		<ul> <li>Please consider helping out with this important task.</li> <li>I am looking for someone to help share the load of the Membership Chair.</li> <li>Requires the ability to commit to some amount of time on an almost daily (or every other day) basis to learn and help manage the operations of this committee</li> <li>No experience necessary, I am willing to train the right candidate</li> </ul>
	New Member Liaison Program		<ul> <li>Report from Liaison lead:</li> <li>Occument tweaks forthcoming</li> </ul>

Onboarding/Offboarding process	<ul> <li>Current process?         <ul> <li>Jen C onboards</li> <li>sends Slack invite</li> <li>Sends welcome email</li> <li>Adds to spreadsheet to make sure multiple people know status</li> <li>Offboard - Scott N.</li> <li>Process as documented in Membership SOP</li> </ul> </li> </ul>
Email monitoring	<ul> <li>Who is handling which duties? <ul> <li>New member onboarding - Jen C</li> <li>Prospective new members - STILL NEED VOLUNTEERS HERE</li> <li>Hire a maker - STILL NEED VOLUNTEERS HERE</li> <li>Brainstorm on possible approaches</li> <li>Form based inquiries from the website (Google forms, email subject tags, etc)</li> <li>Assign volunteers in lanes (multiple per lane, with mentorship) I think this makes the most sense as a starting point for current conditions, thoughts?</li> <li>Scheduled duty?</li> <li>Nate Jaenichen and Cody Johnson offered to help. Scott N. will reach out to coordinate details</li> </ul> </li> </ul>
membership@makersmiths.org account	<ul> <li>Who has access to this? Mark Millsap and Michael James.</li> <li>How is it presently used? Not presently used. (confirm)</li> <li>Open to any ideas for its use.</li> </ul>
Schedule Next Meeting	Normal schedule would be: July 12, 2023 at 7PM. Adjourned at 7:48

## Action items

- Post in #volunteers\_needed Scott Newman
- Research Post Join-Us landing page
- Add next meeting to Calendar
- NMO link on Mobile links to January Slides See Tim Cotter for details.